



CITI, Providing HITSS with a Clear Vision for IT Support Worldwide

- HITSS Set-Aside Pool #1 – 8(a) Program awardee
- Sole source task orders up to \$3.5M permitted
- Competitive task orders required for services over \$3.5M

Creative Information Technology, Inc. (CITI) and its Partners for the Hybrid Information Technology Services for State (HITSS)

Our Commitment

CITI

carefully created and positioned a team to provide consistent delivery of mission-critical technology solutions in support of State's domestic and global initiatives.

As a dynamic, multi-faceted team, we provide CMMI-Level 3 processes.

CITI is currently a Microsoft™ (Gold), Oracle, and TIBCO Certified Partner.

We implement ISO 9001: 2000 and Information Technology Infrastructure Library (ITIL) certifications to control any task that we perform.

Our Exclusive Partners

SRA is one of the FORTUNE 100 Best Companies to Work for in 2007. It is a leading provider of technology and strategic consulting services and solutions, including systems design, development and integration, outsourcing, and managed services.

EMC² Microsoft™ Practice software simplifies the tasks involved in managing information. The increased intelligence, protection, and flexibility the software provides streamlines the infrastructure on which information resides, while also increasing the information's value.

GSI provides highly interoperable network solutions. Each solution includes a variety of engineering, project management, integration, and financing services that are tailored to the needs of specific applications.

SSCI is a leading provider of IT consulting services, solutions, and professionals that provide unmatched Oracle expertise.

Keane Federal Systems has provided both the public and private sectors with business and technology services since 1965. They deliver services using local and global resources that enable clients to impact businesses worldwide.

Powersolv, Inc. is one of CITI's protégé technology and consulting firms. They provide clients with timely delivery of high-quality developmental resources, education, training support, professional services, and products.

Excerpt from the United States Department of State

Assistant Secretary's Award for Excellence presented to CREATIVE INFORMATION TECHNOLOGY, INC.

For demonstrating the highest level of professionalism in providing outstanding software development and deployment advocacy to the Net-Centric Diplomacy program, October 2006.

Raj Chellaraj,
Assistant Secretary
Bureau of Administration



CITI's Proven Past Performance at the Department of State

| Task | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 |
|------|--|------|------|------|------|------|------|------|------|------|
| | IT Planning, Requirements Analysis, Systems and Database Design , Systems Procedures and Standards, Systems Development and Testing , Systems Documentation, Systems Installation and Acceptance , Systems Programming, Systems Integration , Interoperability Verification and Testing, Systems Conversion , Systems Enhancements, Support and Maintenance , Systems Configuration Management, Database Administration , Data Conversion, Information Security , Telecommunication Systems, Local, Metropolitan and Wide-Area Networking , User Training, Data Entry , Object Oriented Design/Programming, Technical Support , Workflow Processing, Records/Document Management and Information Distribution , Joint Requirements Planning (JRP), Joint Applications Development (JAD) , Rapid Applications Development (RAD), Feasibility Study , Cost-Benefit Analysis, Business Process Re-Engineering , Systems and Information Engineering, Earned Value Analysis , Multi-Media Broadcast Operations and Administration, Other IT-Related Services | | | | | | | | | |

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| Developed the Card Sorting System for Tijuana, Mexico | Designed, supported and deployed the American Citizens Service application | Designed, produced, and deployed to Kabul and Baghdad more than 10 fly-away-kits Provided 24x7 Crisis Task Force support Designed, developed, and installed the International Parental Abduction (IPCA) system | Completed the "consular section in a box" Incorporated Consular Lost and Stolen Passport (CLASP) business requirements | Initiated facial recognition research and development Integrated System Advisory Opinion IP requirements into Visa Tracking application | Implemented Optical Photo Digitization process Developed and integrated the Ten Print Live Scan solution Began documenting State's baseline "as-is" architecture and "to-be" architecture Designed and deployed first department-wide application inventory system Developed State's Consolidated Consular Database | Documented the first set of software design standards to comply with .NET products Re-engineered workflow and imaging system for VISA office | Pioneered early ESB adoption in Bureau of Information Resource Management (IRM) Top - 20 Finalist award from Industry Advisory Council (IAC) American Council of Technology (ACT) for data sharing | Implemented digital video teleconferencing for remote visa interviews Award of Excellence from DoS Deployed Net Centric Diplomacy solution to 95 posts worldwide | Deploying Ten Print Live Scan worldwide Remote data entry system for customer service center |
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CITI is a management and IT consulting company headquartered in Arlington, Virginia. We have consistently provided clients with mission-critical technology solutions since 1996. We serve Federal, state, and local governments, as well as private industry.

CITI is recognized for high customer satisfaction and has received numerous customer commendations and awards.

CITI provides customers limitless solutions, unbound imagination, and incomparable delivery!

Need more information?
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