



CREATIVE INFORMATION TECHNOLOGY, INC.



ENABLING RESPONSIVE GOVERNANCE THROUGH IT MODERNIZATION

Federal and Identity Management services for effective and efficient governance

www.citi-us.com

OUR FOCUS

Smart Governance for Efficient, Transparent, and Sustainable Service Delivery

At CITI, our commitment to innovation centers around our customers' goals and objectives. Our belief in the limitless potential of our employees and our dedication to our work help us devise solutions that meet the demands of smart governance.

SMART SOLUTIONS FOR SMART GOVERNANCE



Through ongoing skill development and exploring new, forward-thinking solutions that boost productivity and improve lives, we create impactful solutions that redefine and enhance public service delivery. Our astute leadership and unique experiences enrich our problem-solving approach and empower us to address complex challenges with fresh perspectives and inventive ideas.

At CITI, we are committed to delivering value by matching the right ideas, expertise, and leadership with effective risk management, ensuring you overcome mission-critical challenges and contribute positively to the future of our nation and its citizens.

Our IT modernization solutions can enhance service delivery by bringing about efficiencies in planning, decision-making, citizen engagement, transparency, and reliability.

Advantages

- Proven to deliver mission-critical solutions successfully
- Modular, configurable, and scalable solutions
- Innovative and human-centered solutioning approach
- Certified resources with deep domain expertise
- Local presence and global resource pool
- Extensive partner ecosystem to leverage shared skills
- Trusted advisors to federal, state, and local government agencies
- Strategic partnerships with large software and hardware providers

Our Partners



AI/ML & RPA CAPABILITIES

- > IVR & Chatbots
- > OCR Detection of Credentials
- > Predictive Analytics
- > Robotic Process Automation (RPA)
- > Facial Recognition
- > Sentiment Analysis
- > Document Summarization
- > Multilingual Speech Services
- > Image Analytics
- > Speech to Text Services
- > NLP & NER Services

IT MODERNIZATION SERVICES

FEDERAL SERVICES

Helping You Deliver a Better Tomorrow

Our expertise and track record in working with government agencies ensures that your objectives for safety, education, healthcare, urban planning, environment, operational / workforce efficiency, and national security are met successfully.

Our foundation is built on core strengths in software development (.Net, Java, SharePoint), advanced business analytics (SAP Business Objects, SAP HANA, Tableau), AI/ML capabilities, and robust mobile infrastructure hosting. Leveraging SaaS, virtual desktop environments, and leading cloud platforms (AWS, Azure), we enhance efficiency and respond swiftly to our customers' evolving needs. Committed to sustainability, we also champion green computing through server and desktop virtualization, reducing our environmental footprint.

Contract Vehicles

CIO-SP4 & SP3

Seaport-NxG

NATO BPA

GSA Schedule 70

MD CATS+

SPARC

Our Services



Data Management and Warehousing



Cloud Products and Services



Business Intelligence and Analytics



Enterprise and Mobile App Development



Program Management and Governance



Agile and Scaled Agile (W) Services



Case and Fund Management Systems



SharePoint and Web Design Services



Staff Augmentation Services

IDENTITY MANAGEMENT

Enabling Zero-Trust Security Governance

Our highly configurable and scalable identity and credential management solution ensures that only authorized individuals have access to protected systems and resources within an organization. With our comprehensive suite of ICAM solutions in the cloud or on-prem, you can strengthen your cyber defense, reduce operational costs and achieve regulatory compliance.



Accelerate Your Identity Management Processes with Workflow Automations

managelD® is a complete solution for managing identity, credentials, and access within an organization or network of organizations. It ensures that only authorized individuals can access the right information and assets when needed. With integrated tools for provisioning and managing user identities, managelD® streamlines identity and access management with automated workflows and flexible configuration options. It also supports physical security by connecting to access control systems. managelD® also supports single sign-on (SSO) and multi-factor authentication (MFA).

Features



Identity Management



Credential Management



Access Management



Lifecycle Management



Governance

Standards and Compliance

FICAM

NIST

ISO 27001

HIPAA

Benefits

> Focus on Business

> Optimize Manpower

> Expedite Cloud Adoption

> Leverage Investment

> Achieve Business Agility

> Enhance Security Posture

ABOUT US

Established in 1996 and headquartered in Falls Church, VA, CITI has offices located in the United States, India, and Canada. CITI is a diverse organization filled with talented IT, subject matter experts, and certified business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2018, ISO 27001:2013, CMMI DEV Maturity Level 3 for services, and CMMI DEV Maturity Level 5 for development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies.

CITI offers a full portfolio of IT products and services for government and commercial customers. Our offices include a state-of-the-art development integration lab and testing facility, where we both develop systems and explore advanced technologies on behalf of our customers. CITI has proven itself an IT thought leader in the core competencies of systems engineering and integration; network engineering; identity management/biometrics; business intelligence/data warehousing; enterprise collaboration portals; and enterprise architecture. CITI has successfully architected, designed, developed, and implemented agile, innovative, and on-time solutions such as custom software applications and critical systems for our customers. We deliver cutting edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world.



OUR MISSION

To provide innovative and cost-effective solutions and services that enable our clients to succeed in their daily missions.



OUR VISION

To be a preferred information technology solution provider while promoting and maintaining the most qualified and diverse professional staff in the industry.



OUR QUALITY POLICY

- Enhance customer satisfaction and loyalty by meeting customer requirements.
- Produce and deliver high quality products and services, on time, at competitive rates.
- Continually review and improve our quality management system.

DELIVERING
EXCELLENCE SINCE

1996

240+

CUSTOMER LOCATIONS
WORLDWIDE

40+

COUNTRIES WITH
SATISFIED CUSTOMERS

400+

PRODUCT INSTALLATION
SITES GLOBALLY

Discover innovative
solutions that can
empower you to meet your
governance objectives



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